CITY OF MELBOURNE

Prepared Communities

Easy Read version

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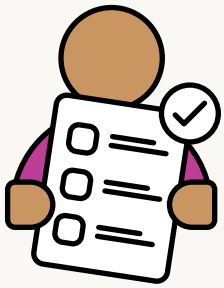
About this Easy Read

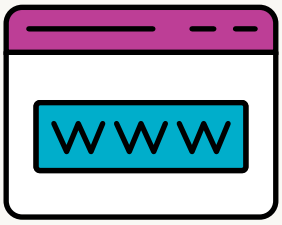
This Easy Read document is from City of Melbourne.

We wrote this Easy Read document to help people learn how to prepare for emergencies.

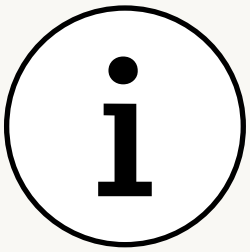


This document is an Easy Read summary of our Prepared Communities webpage.

Summary means we only include our most important ideas.



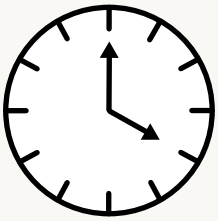
You can read the full version of this document on our website: participate.melbourne.vic.gov.au/prepared-communities



You can find our contact information on page 20.

Preparing for emergencies

An emergency is a serious and dangerous event.



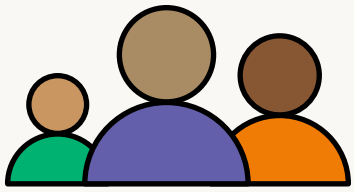
Emergencies can happen:

- anytime

- anywhere

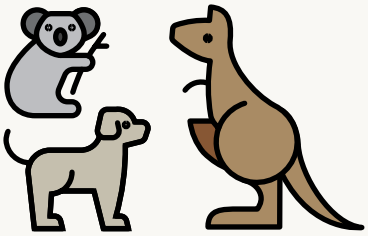
- without warning.

An emergency can be dangerous for:

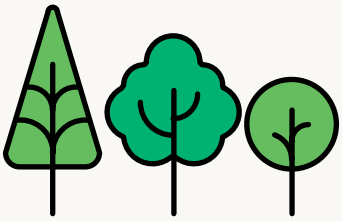


- people

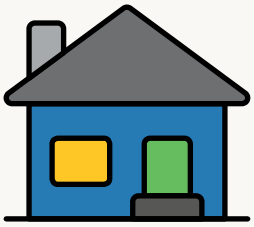
- health



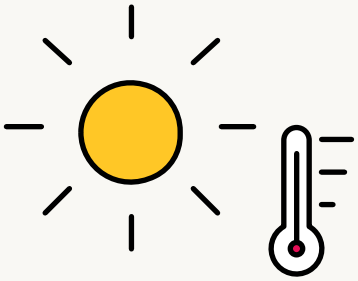
- animals



- the enviroment



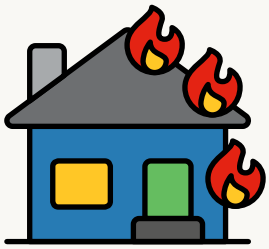
- homes



Examples of emergencies are:

- heatwaves

- storms



- building fires.

There are simple things you can do to:

- keep yourself safe

- protect the people you care about

- protect the things that are important to you.

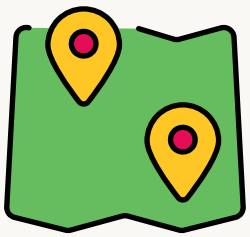
Setting up emergency alerts

VicEmergency website

VicEmergency is a place to get information about emergencies in Victoria.

You can use VicEmergency to:

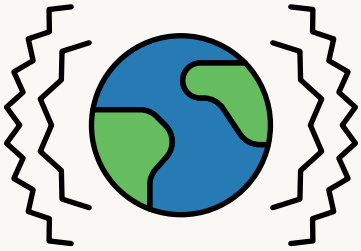
- get emergency warnings
- learn how to prepare
- find recovery information.



The VicEmergency website has a live map.

The map shows emergencies like:

- floods



- earthquakes

- fires.

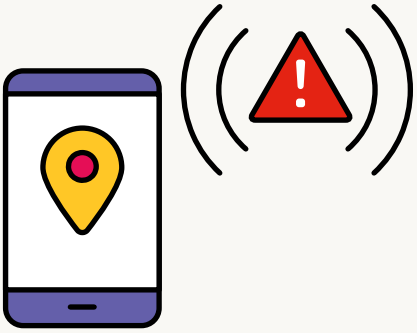
You can find links to the VicEmergency website on page 19.

VicEmergency app

You can download the VicEmergency app to your phone or tablet from the Apple App Store or Google Play.

The app lets you:

- set up a watch zone for an area you choose



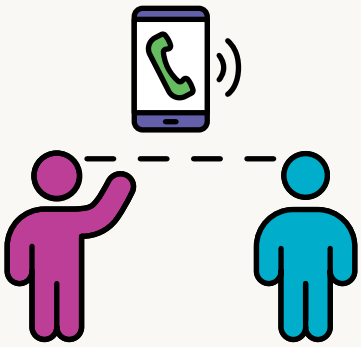
- get alerts about emergencies near you.

You can learn about the VicEmergency app and how to set up a watch zone on the VicEmergency website links on page 19.

Have an emergency plan

Having an emergency plan can help you to:

- stay safer



- contact family and friends faster

- protect the things that are important to you.

An emergency plan helps you know:

- what to do

- who to contact

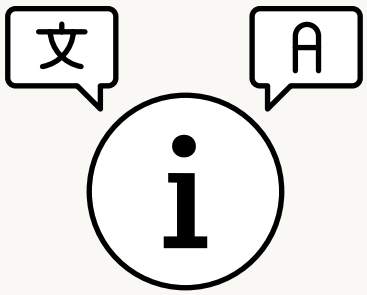
- where to go.

Australian Red Cross

Australian Red Cross has information to help you make an emergency plan.

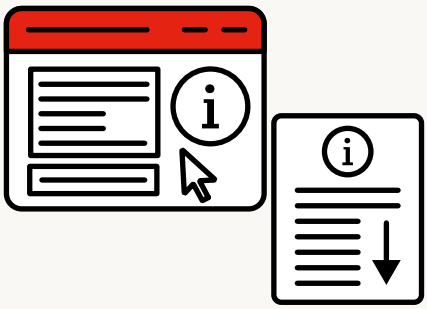
Australian Red Cross is an organisation that helps people in Australia in emergency situations.

They give clear and practical steps to help you prepare for emergencies.

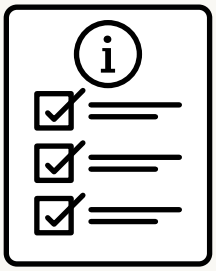


Australian Red Cross also has:

- information in different languages



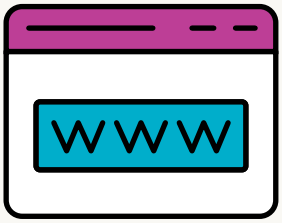
- information in different formats



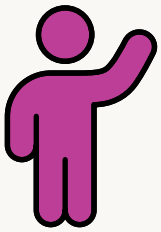
- fact sheets for people who need more support.

You can find links to the Australian Red Cross website on page 18.

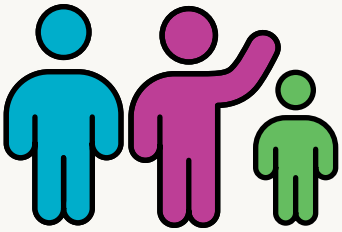
Prepared Communities website



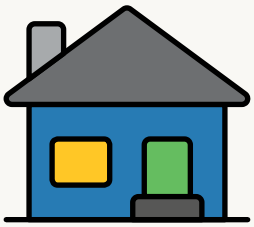
Our website has information about emergencies and can help you learn how to prepare:



- yourself



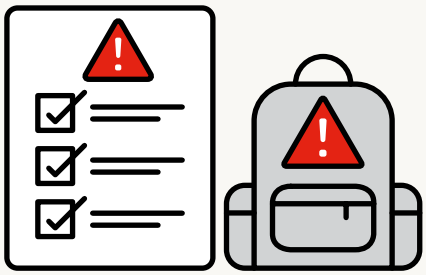
- your family



- your home

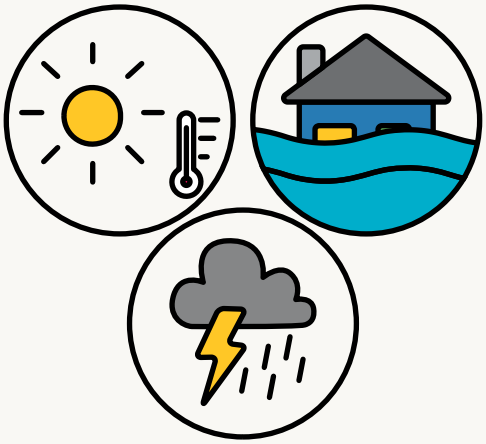
- your community

- your business.



On our website, you can learn about:

- preparing your home and household. For example, making an emergency plan or packing an emergency bag

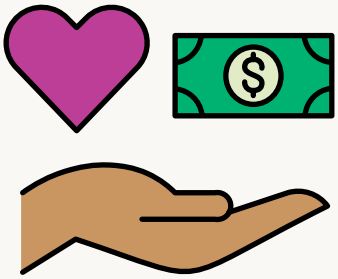


- common emergencies in Melbourne. For example, heatwaves, floods or storms

- connecting with neighbours and community members as they may be the first people to help you in an emergency.

- preparing your business.

  For example, making a business emergency plan or contacting support services



- getting help after an emergency.

  For example, emotional support or financial help.

Resources

You can find more information about prepared communities on our website: participate.melbourne.vic.gov.au/prepared-communities

You can find resources from the Australian Red Cross on this website: redcross.org.au/emergencies/resources

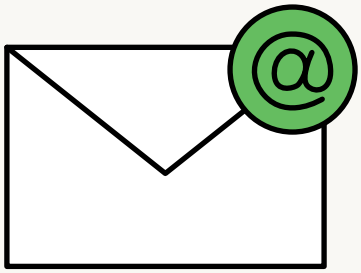
You can find information about how to plan for an emergency on the Australian Red Cross website: redcross.org.au/prepare

You can find emergency information and warnings on the VicEmergency website: emergency.vic.gov.au/prepare

You can learn about the VicEmergency app on the VicEmergency website: support.emergency.vic.gov.au/hc/en-gb/articles/230492607-What-is-the-VicEmergency-app

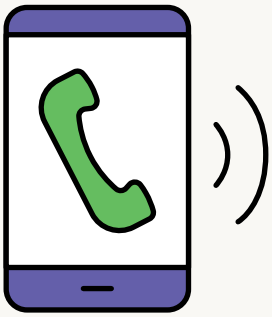
You can find information on how to set up a watch zone on the VicEmergency website: support.emergency.vic.gov.au/hc/en-gb/articles/235478427-How-do-I-create-a-watch-zone

Contacts



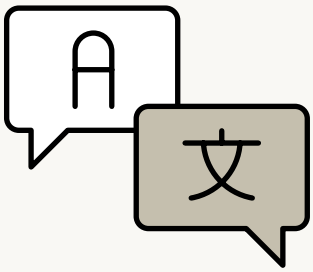
You can email

resilience@melbourne.vic.gov.au



You can call on

+61 3 9658 9658



Use the Translating and Interpreting Service (TIS)

Call 131 450 and ask to speak to

City of Melbourne on +61 3 9658 9658

Use the National Relay Service (NRS)

Visit the National Relay Service website:

accesshub.gov.au/about-the-nrs

You can read the full version of this document on our website:

participate.melbourne.vic.gov.au/prepared-communities

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