



Elizabeth Street South Roundtable

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Presenter: COM
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CITY OF MELBOURNE

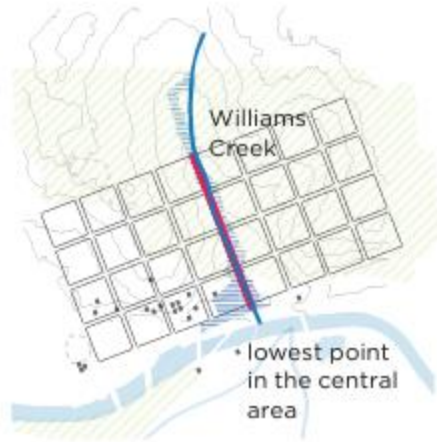
This meeting is located on Wurundjeri Woi-wurrung Country.

The City of Melbourne respectfully acknowledges the Traditional Owners of the land we govern, the Wurundjeri Woi-wurrung and Bunurong / Boon Wurrung peoples of the Kulin and pays respect to their Elders past and present. We acknowledge and honour the unbroken spiritual, cultural and political connection they have maintained to this unique place for more than 2000 generations.

We accept the invitation in the Uluru Statement from the Heart and are committed to walking together to build a better future.

Time	Item
7:30am	Tea, coffee and continental breakfast
7:45am	Welcome
7:55am	Scene setting from City of Melbourne
8:00am	Session One: All in group discussion on the current challenges
8:20am	Presentations from City of Melbourne and Victoria Police
8:35am	Session Two: Breakout small group discussions on potential solutions and opportunities
9:10am	Next Steps
9:30am	Roundtable Concludes

A natural creek line



Central axis to the 'Grid'



Street of landmarks



Key transport route



A retail destination



Elizabeth Street Survey Results Overview

Safety is the number one priority with 77% of respondents to the survey indicating it as being in their top three priorities.

Cleanliness is the second highest priority with 68% of respondents to the survey indicating it as being in their top three priorities.

Design and physical space through making the space Pedestrian Friendly was the third highest priority with 45% of respondents to the survey indicating it as being in their top three priorities

Who we heard from:

- 235 contributors
- Majority (56%) of respondents between 30 and 49 years old
- 43% residents, 45% workers, 2% business owners, 4.9% visitors
- 50.6% have participated for the first time

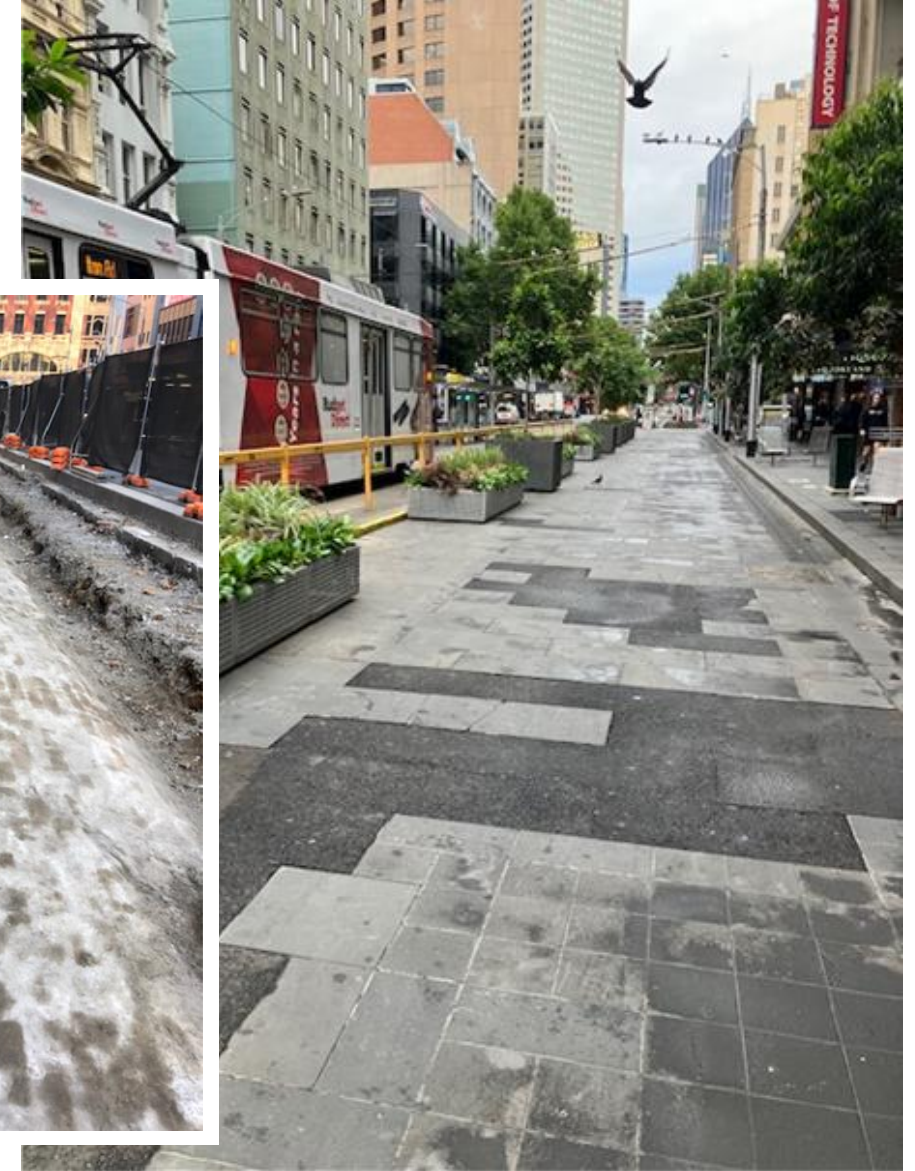
Cleanliness

- Daily flushing and deodorising performed at 2.00am followed by street sweeping at 4.30am. Additional sweeping performed throughout the day.
- Hotspot pressure washing occurs four times per week on the extend footpath and nightly on the normal footpath removing small stains and grime.
- New daily Melbourne clean team service monitoring occurring during the day
- Proactive daily graffiti removal from Monday to Friday
- Reactive cleaning and graffiti removal
- Dedicated program to collect rough sleeper waste



Design and physical space

- Closed the south bound lane of Elizabeth street to through traffic in 2021 as part of Stage 1 of the Elizabeth Street enhancements
- Permanent bollards are to be installed near Flinders Lane to reduce illegal parking and damage to pavers in the area
- Trialled different surface treatments and other interventions to provide additional amenity to the space.
- Current greening includes concrete planters and floral crates. These are to be increased in the coming month.
- Removed benches and installed individual seats into the space



Safety

- Ongoing monitoring of safe city camera's and supporting identification of issues as they arise with VicPol
- Working with VicPol, Salvation Army and Cohealth on operation Protocol to support those begging on the street
- Ongoing support and management of issues relating to amenity
- Regular safety meetings with key stakeholders



Today	Next Week	Ongoing
• Send additional information from today's presentation to attendees	• Update attendees with a summary of the roundtable and immediate actions to be progressed	• City of Melbourne will progress the exploration of actions and potential solutions with key stakeholders • Commit to a quarterly check-in and regular updates on actions being progressed

Report graffiti or cleaning issues via
our website

<https://www.melbourne.vic.gov.au/>

Rapid Response Clean Team

We're making the city sparkle.

There's never been a better time to be in Melbourne
and we want the city to look its best.

Our Rapid Response Clean Team is patrolling the CBD
and responding in real time to requests for street
cleaning and graffiti removal.



The team is out and about in bright blue uniforms working seven days a week, responding to priority
jobs.

It's easy to make a report.

Simply select a button below and the team will respond as a priority in Rapid Response Clean Team
vehicles.

Report unwanted graffiti

REPORT

Report a street cleaning issue

REPORT

OR

By phone

If you need resident specific assistance,
press 2 after dialling 9658 9658.

If you need any business-related advice or
support, contact our Business Concierge
Service on 9658 9658 (press 1 for
business).

Dial 131 444 for the **Police Assistance
Line** or find out more
about **Neighbourhood Policing**.

If you are in immediate danger or it's an
emergency, call Triple Zero (000).



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